

SERVICES AND SURCHARGES

SERVICE LEVELS (24 hours a day, 365 days a year)

Regular:	3-4 hour window within a 20-30 mile radius.	
Rush:	120 minute window within a 20-30 mile radius, priority delivery.	
Deadline:	Top priority, direct delivery with no other stops. *If a specific pickup time is requested (not a window), Deadline service applies	
After Hours:	6:00 PM – 8:00 AM	\$20 minimum
Weekend:	12:00 AM Sat. – 11:59 PM Sun.	\$25 minimum
Holiday Rates:	Christmas Day, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day.	\$35 minimum

NO ADDITIONAL CHARGE FOR:

On-line ordering & tracking
Rush hour traffic tie-ups
Proof of delivery
Pick-up time information

EXCEL ALSO OFFERS:

DOT Certified Drivers
TSA Certified Drivers
Freight services for larger shipments
Inventory management & fulfillment
Fulfillment/ pick and pack services
Temperature controlled services

ACCESSORIAL SERVICES AND CHARGES

Attempted Pickup	\$15.00 minimum
Attempted Delivery	Full Charge
Waiting Time (<i>per minute; first 5 minutes free</i>)	\$0.60 per minute
Incorrect Address	\$15.00 minimum
Additional Weight (<i>first 50 lbs. free</i>)	\$3.50 per 50 lbs.
Van (<i>if requested/required</i>)	\$25.00 additional
Inclement Weather	\$25.00 minimum
Overnight Hold	\$25.00 additional
Dry Ice	\$3.75/lb

***Unless noted otherwise in your quote, all orders are subject to a fuel surcharge - an industry-wide standard based on the U.S. Energy Information Administration (EIA) and is updated weekly.**